

FIG. 1

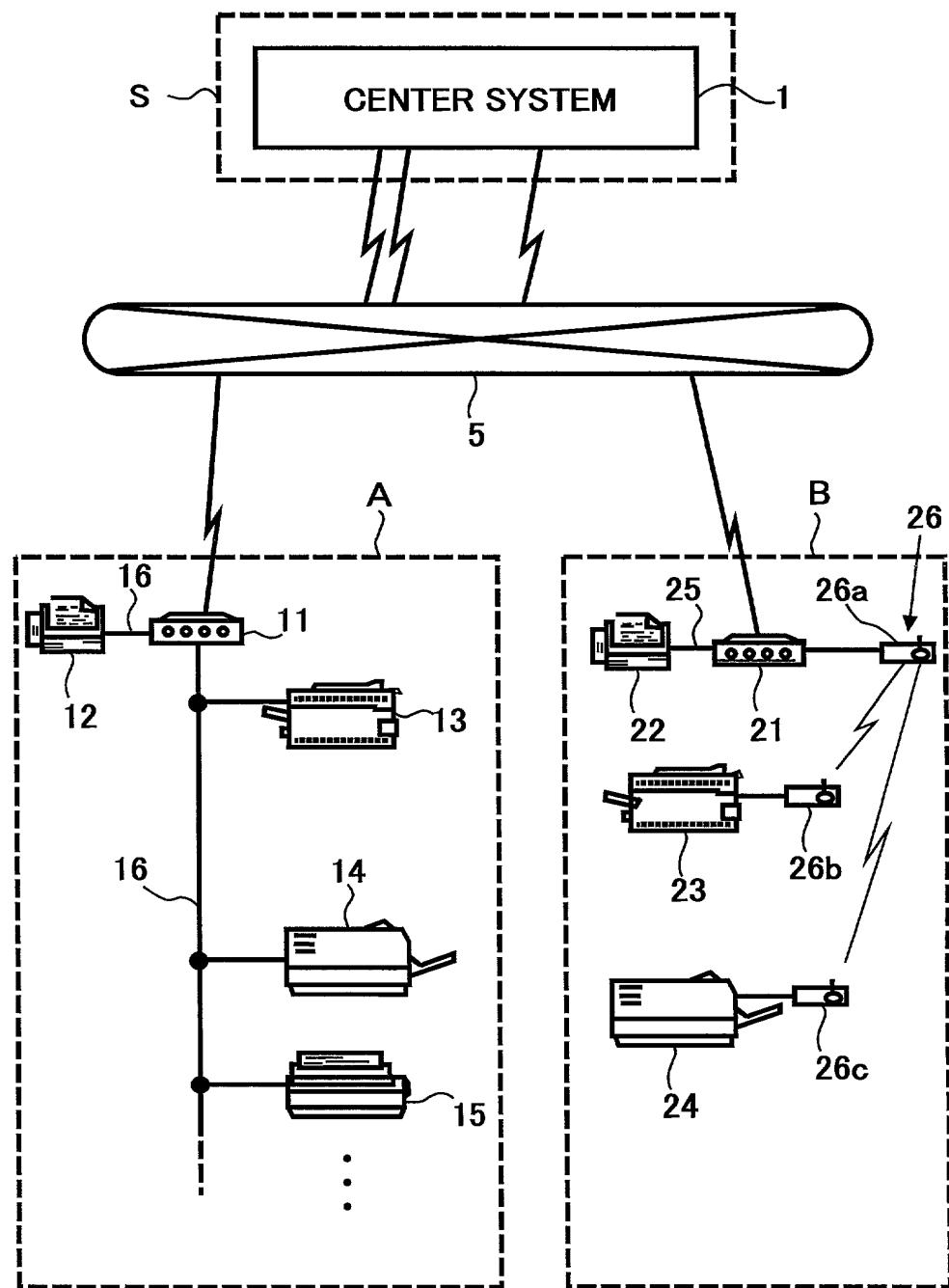


FIG. 2

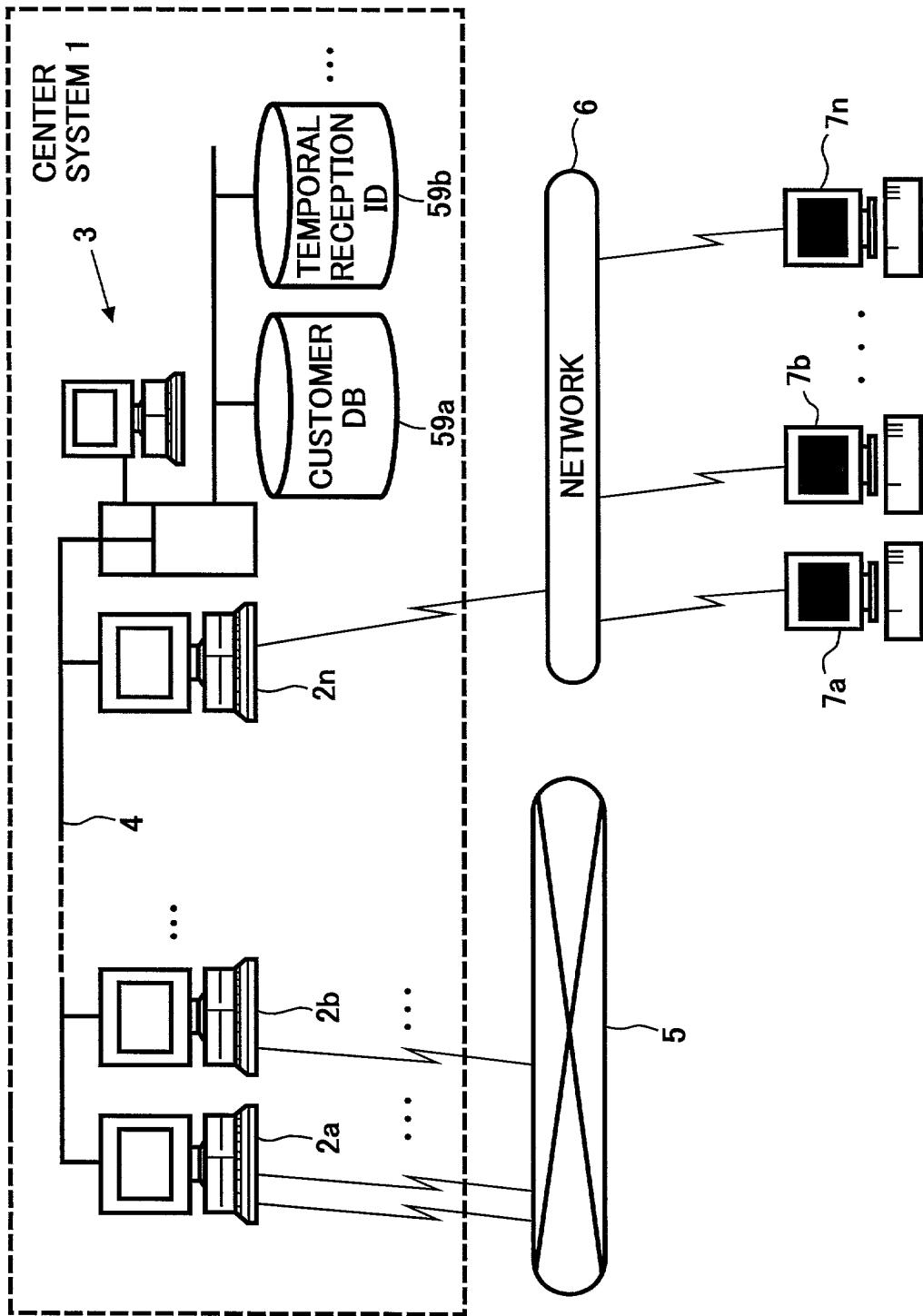


FIG. 3

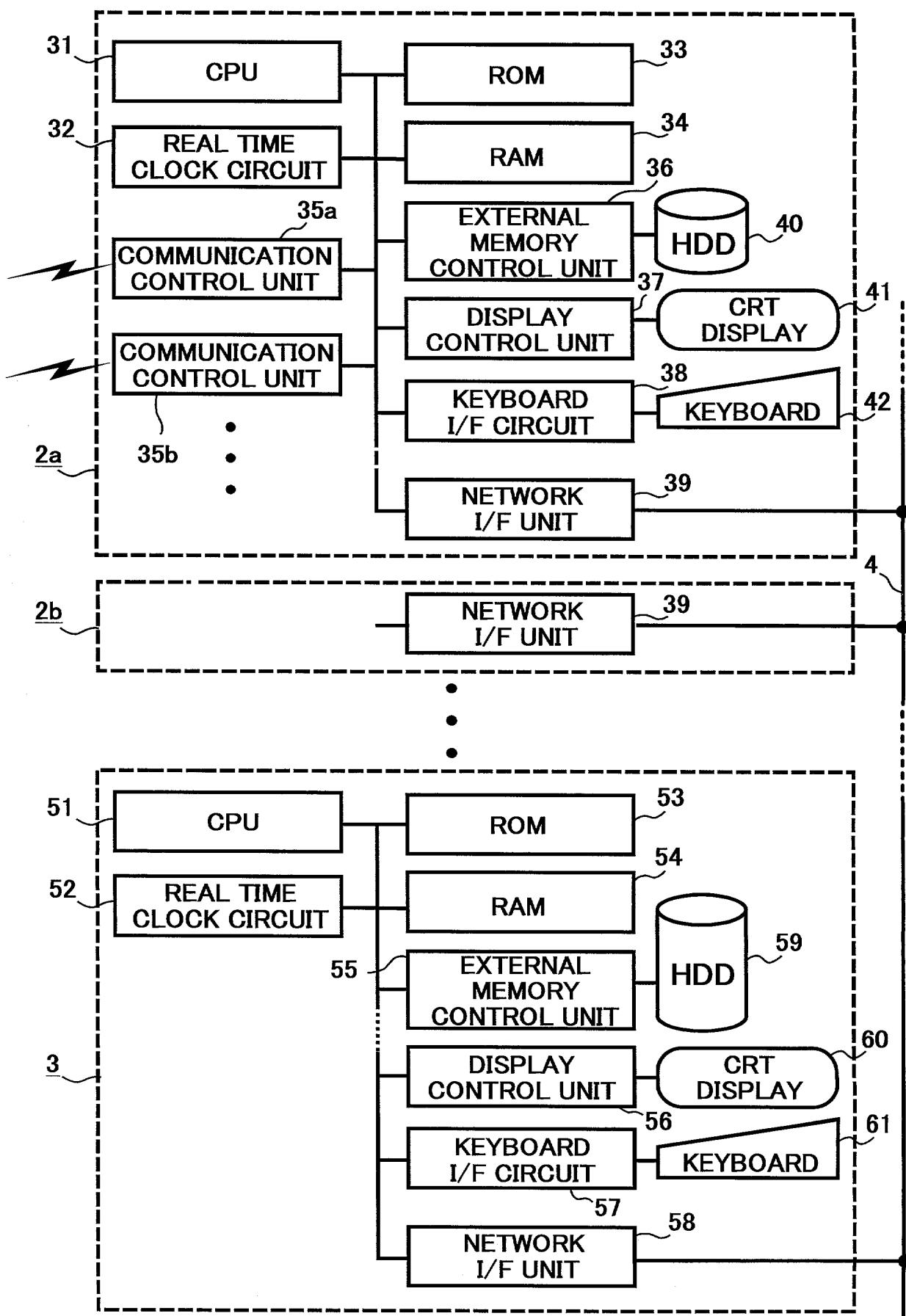


FIG. 4

APPA-RATUS MODEL, NO	CUSTOMER ID	CUSTOMER NAME	ADDRESS	AREA CODE	BUILDING	FLOOR NUMBER
XX...1	XXX5600	SHINYOKOHAMA DIV, XXX CO LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	03
XX...2	XXX2000	XXSHOKAI LTD	XX...X	XXX500	TAKAHASHI BLD	B01
XX...3						
XX...4						
XX...5	XXX1000	XX SHOKAI LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	20
...						
XX...m	XXX5600	SHINYOKOHAMA DIV, XXX CO LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	10

FIG. 5

CUSTOMER/ PERSON IN CHARGE	PHONE NUMBER	COMMUNI- CATION ADAPTER MODEL UNIT, NO	ADAPTER CONNECTION ID	SERVICE AREA		
				SERVICE STATION	ADDRESS PHONE	ENGINEER PERSONNEL
RICOH TARO	12-3456-7890	XXX-1234	12-6543-9876	YOKOHAMA SS	XX-XXXXX	RICOH ICHIRO
.	23-4567-8901	XXX-5678	98-7654-3210	ATSUGI SS	XX-XXXXX	RICOH SABURO
.	.	.	.	.	.	.
RICOH JIRO	12-3456-6789	XXX-9012	12-6544-8901	YOKOHAMA SS	XX-XXXXX	RICOH ICHIRO
.	.	.	.	.	.	.
RICOH GORO	12-3456-9876	XXX-3211	12-6544-0123	YOKOHAMA SS	XX-XXXXX	RICOH ICHIRO
.	.	.	.	.	.	.

FIG. 6

TIME RECEIVED (YEAR, MONTH, DAY, HOUR, MINUTE)	APPARATUS MODEL, NO	RECEPTION ID CODE	DETAILED DATA	ACTION TO BE TAKEN, OR NO
00.01.18.08:00	XX...10	80	XXX...X	0
01.18.08:00	XX...02	10	XX...X	0
01.18.08:01	XX...30	30	XX...X	0
01.18.08:05	XX...11	20	XX...X	0
01.18.08:06	XX...01	80	XX...X	1
01.19.17:00	XX...31	80	XX...X	1
.	.	.		
01.20.08:00	XX...02	80	XX...X	1
.	.	.		

FIG. 7

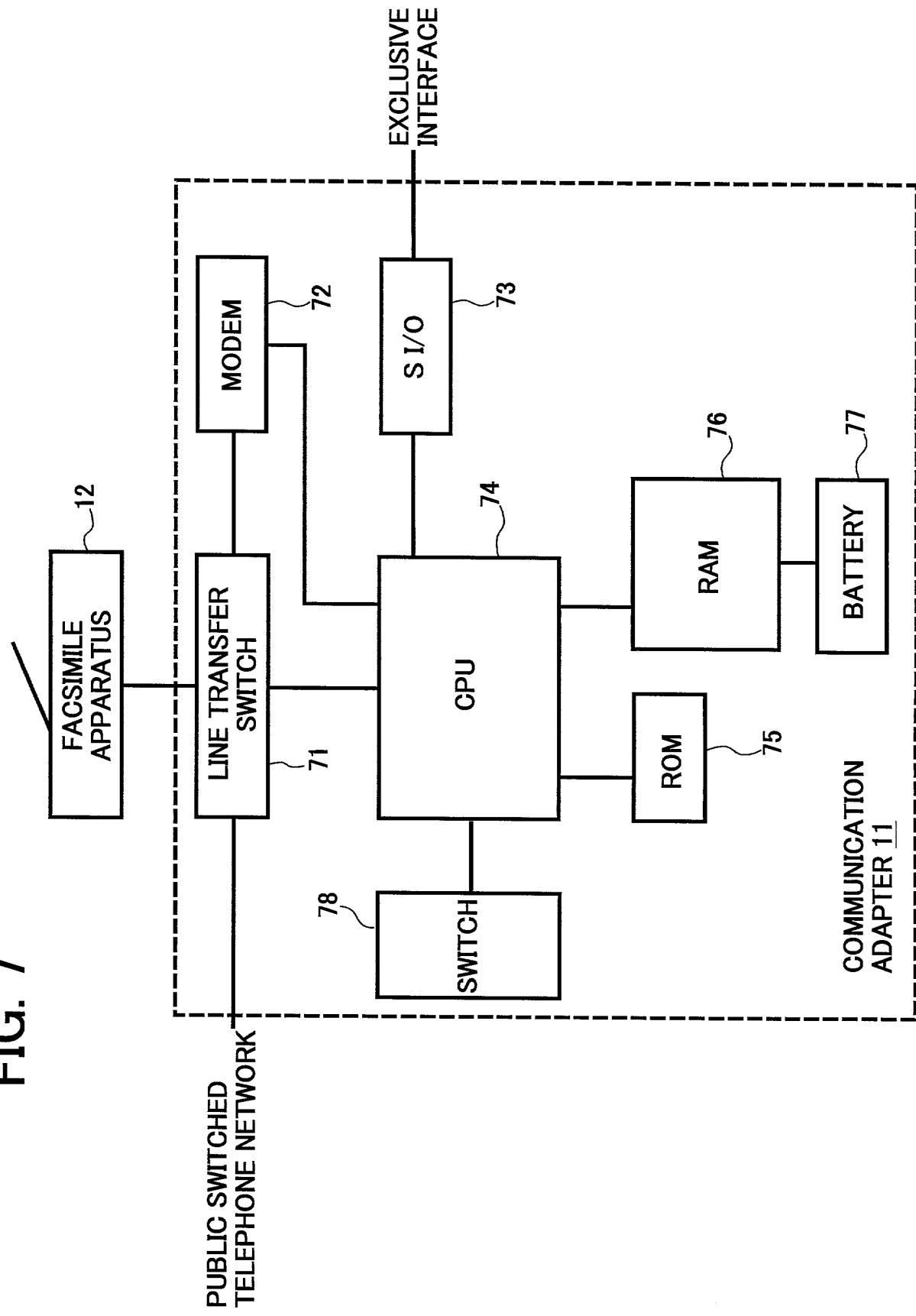


FIG. 8

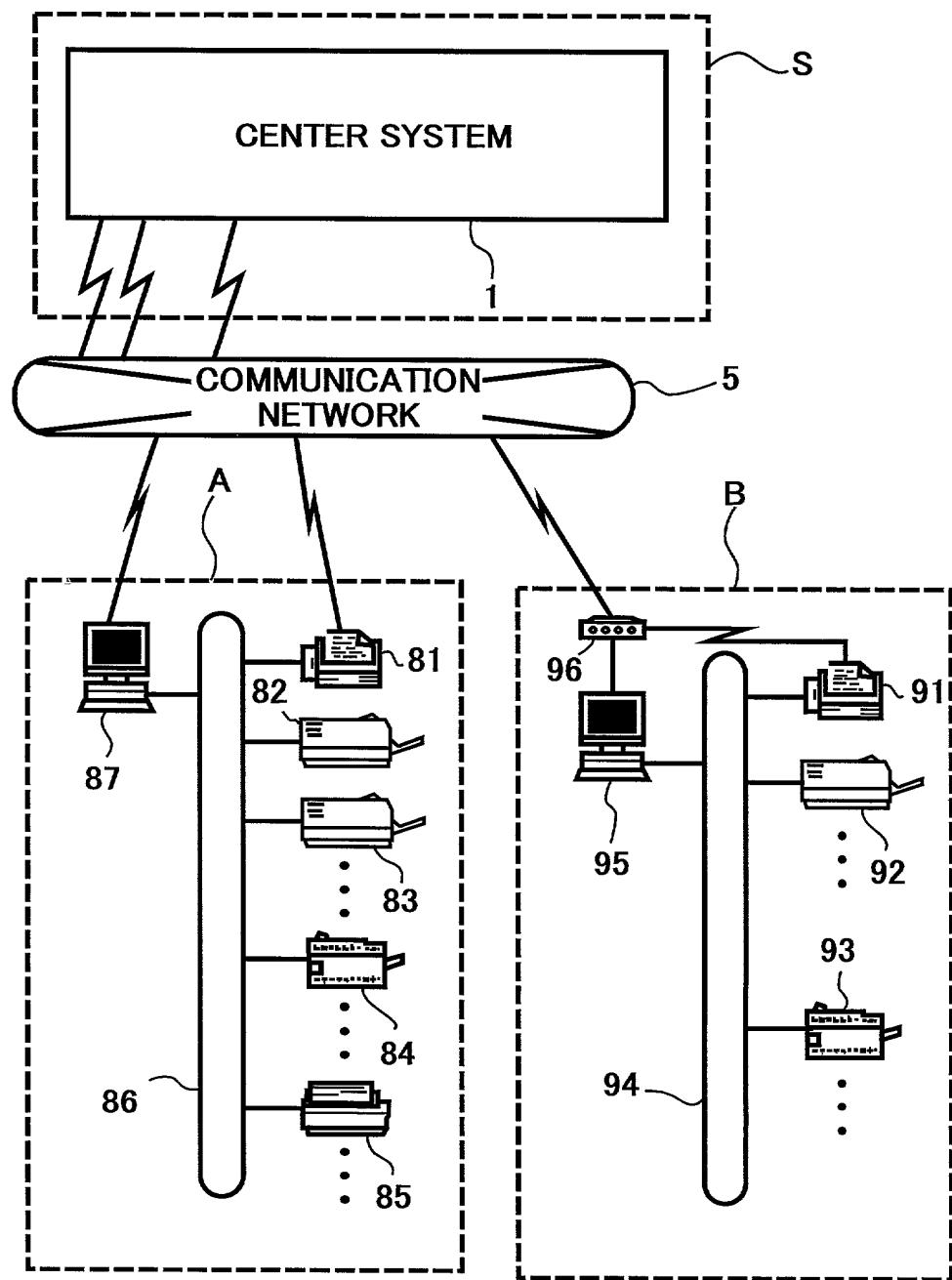


FIG. 9

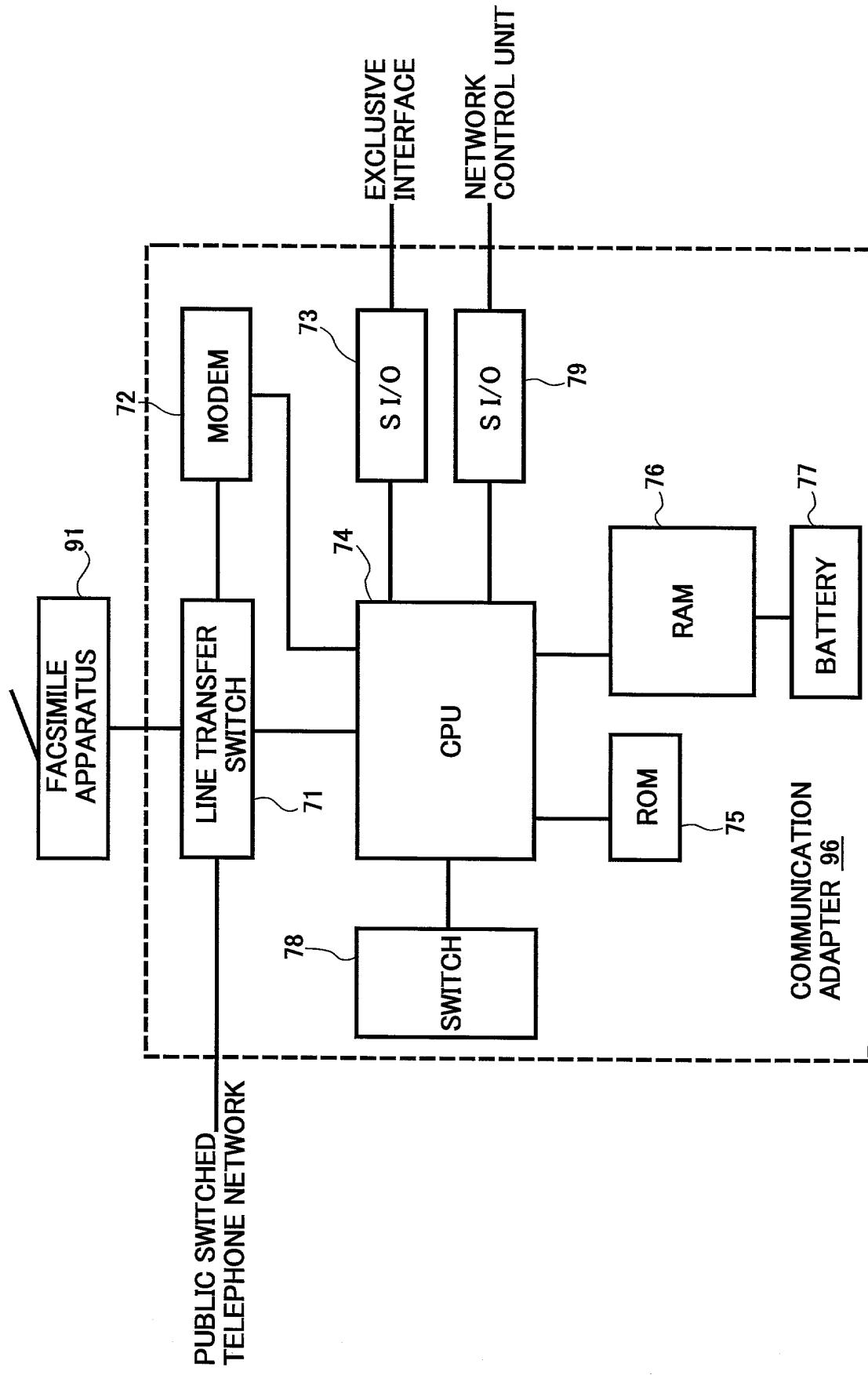


FIG. 10

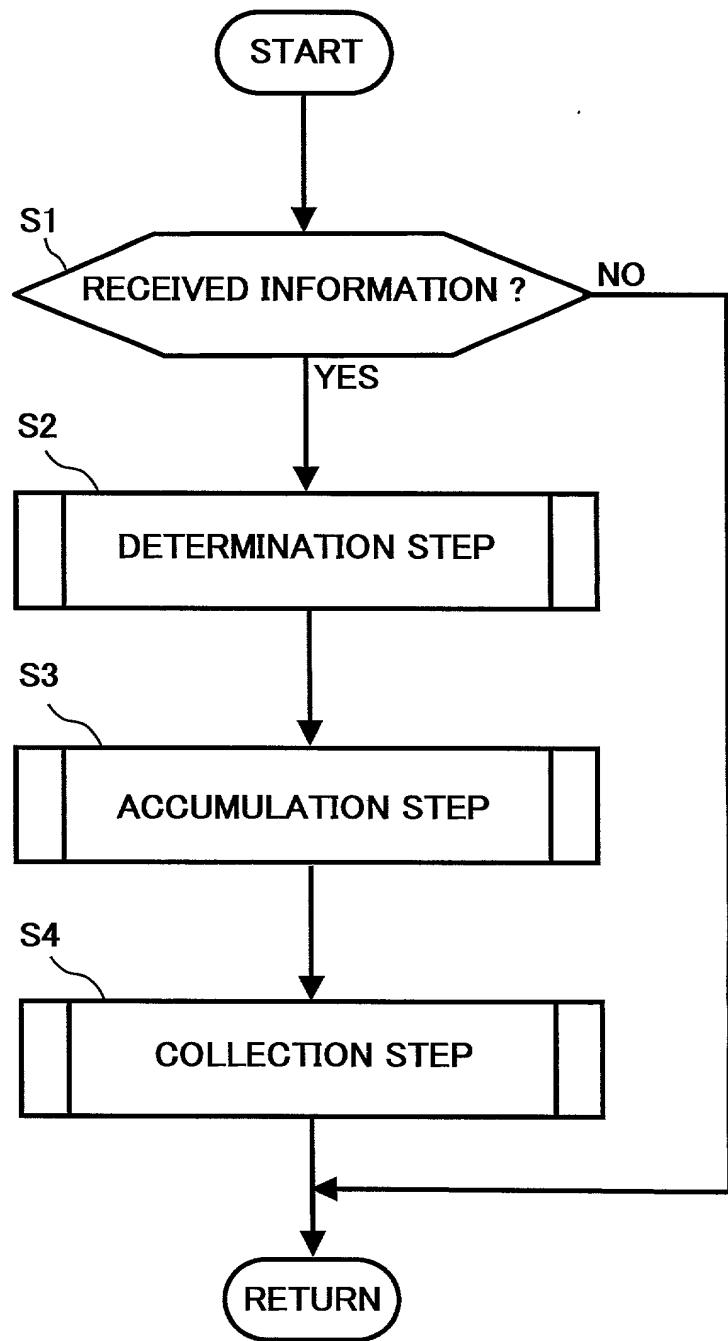


FIG. 11

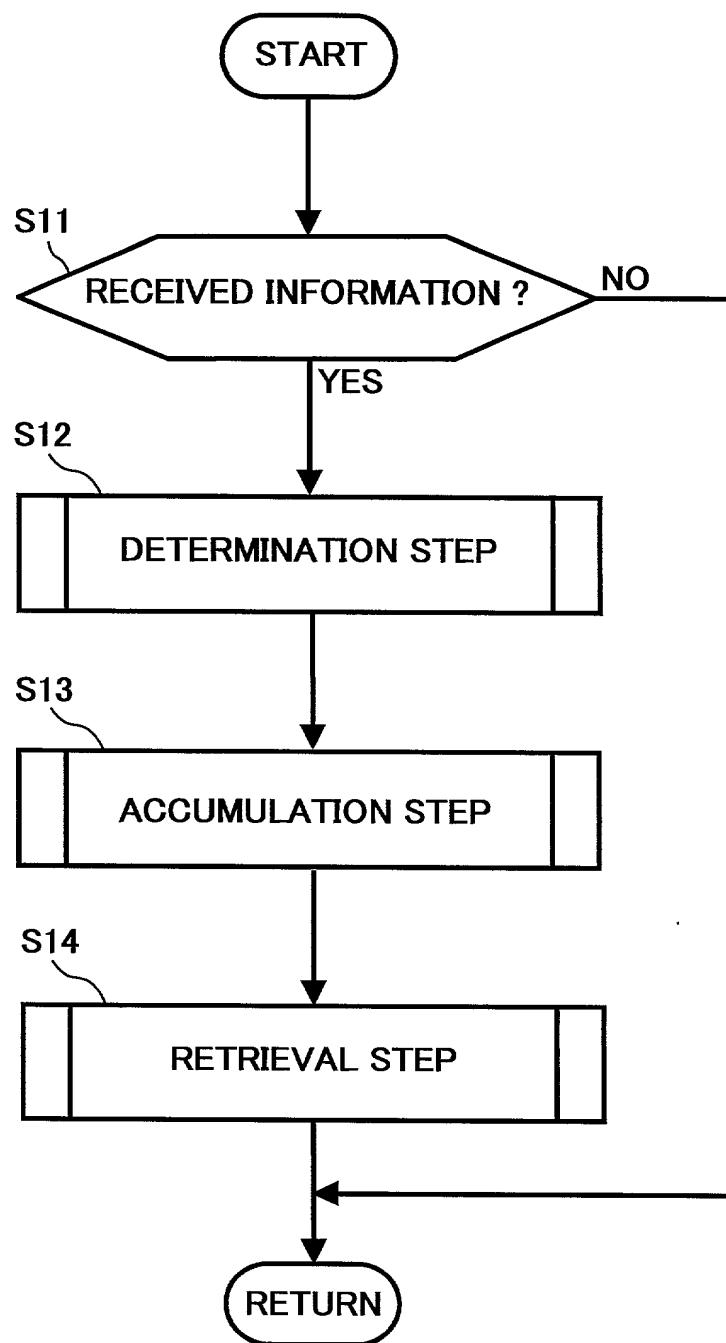


FIG. 12

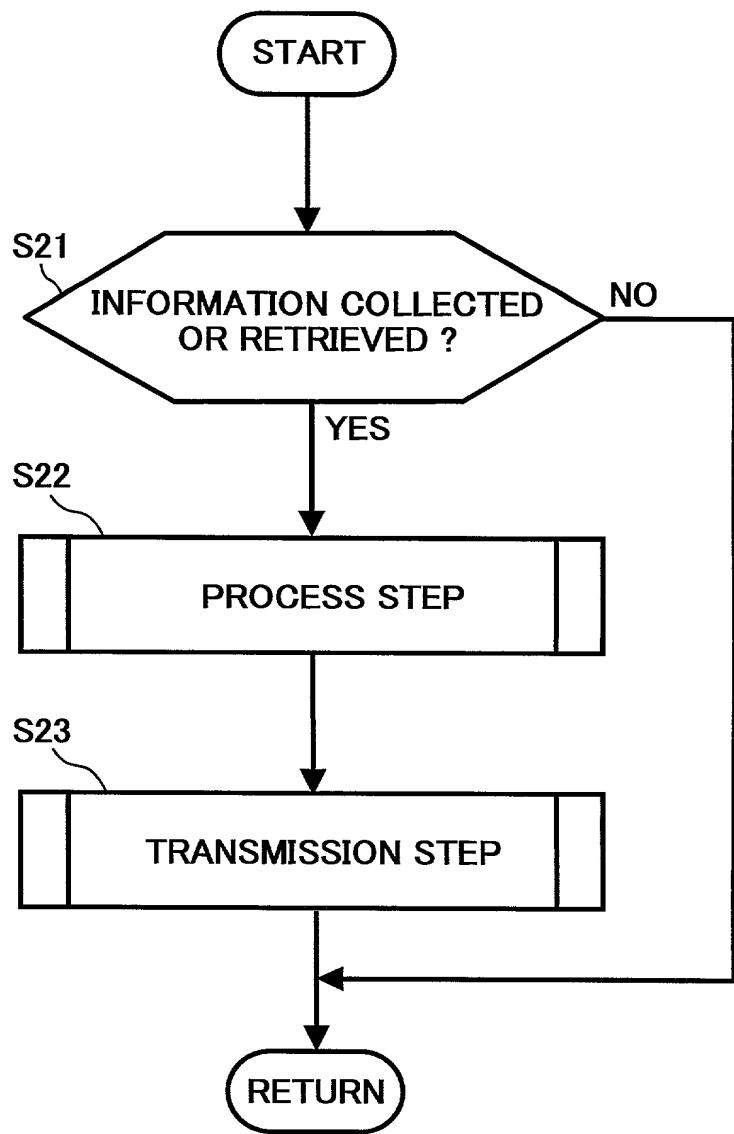


FIG. 13

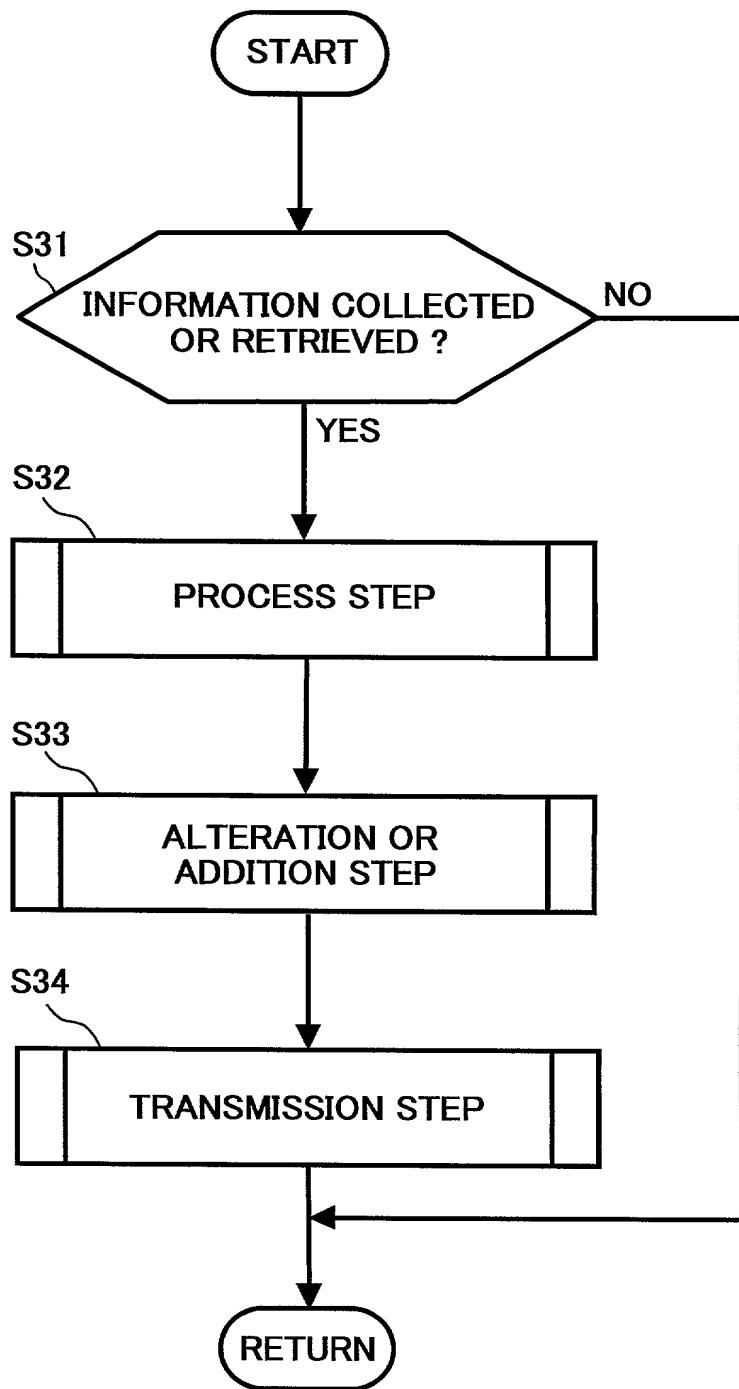


FIG. 14

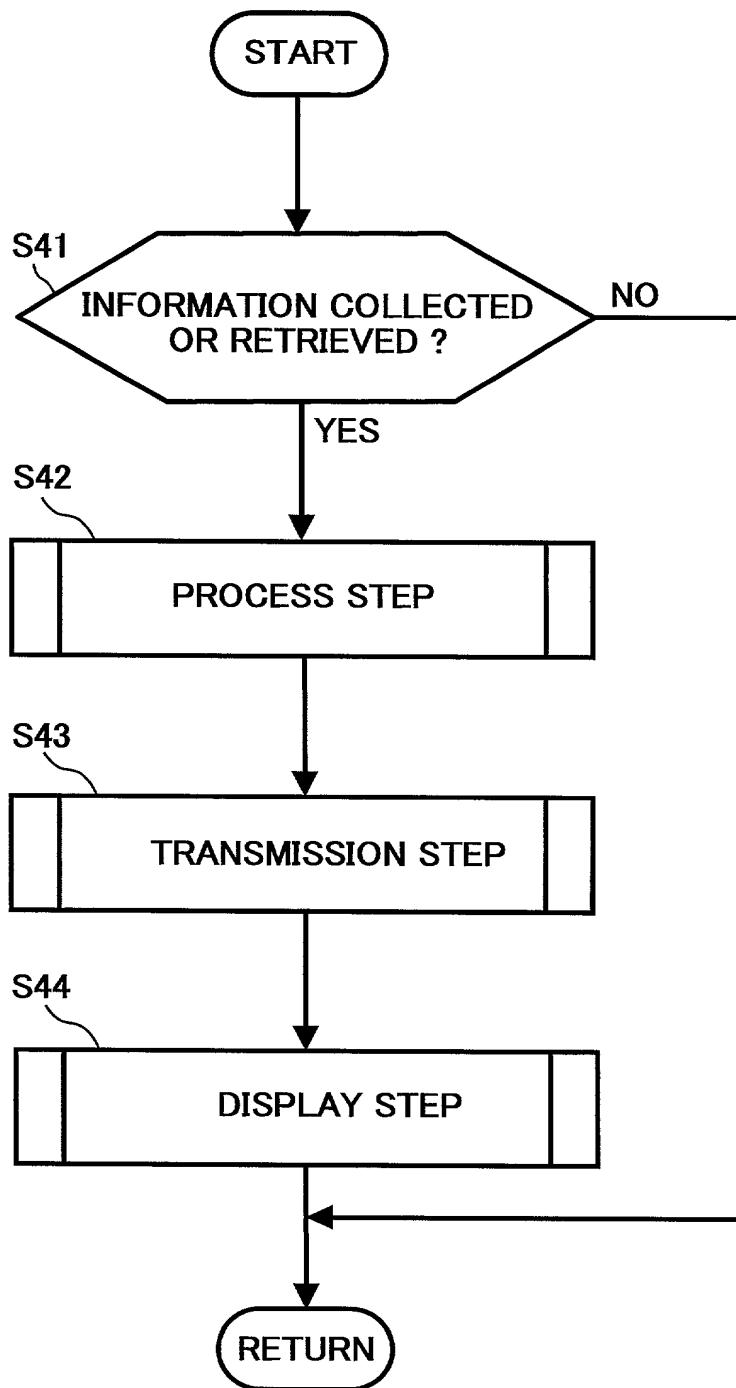


FIG. 15

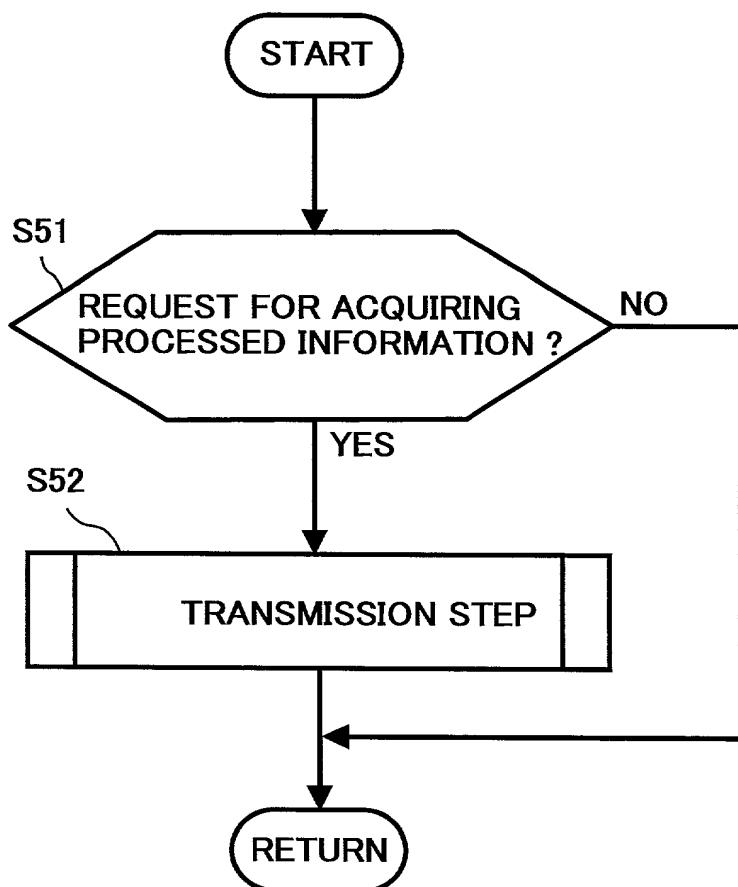


FIG. 16

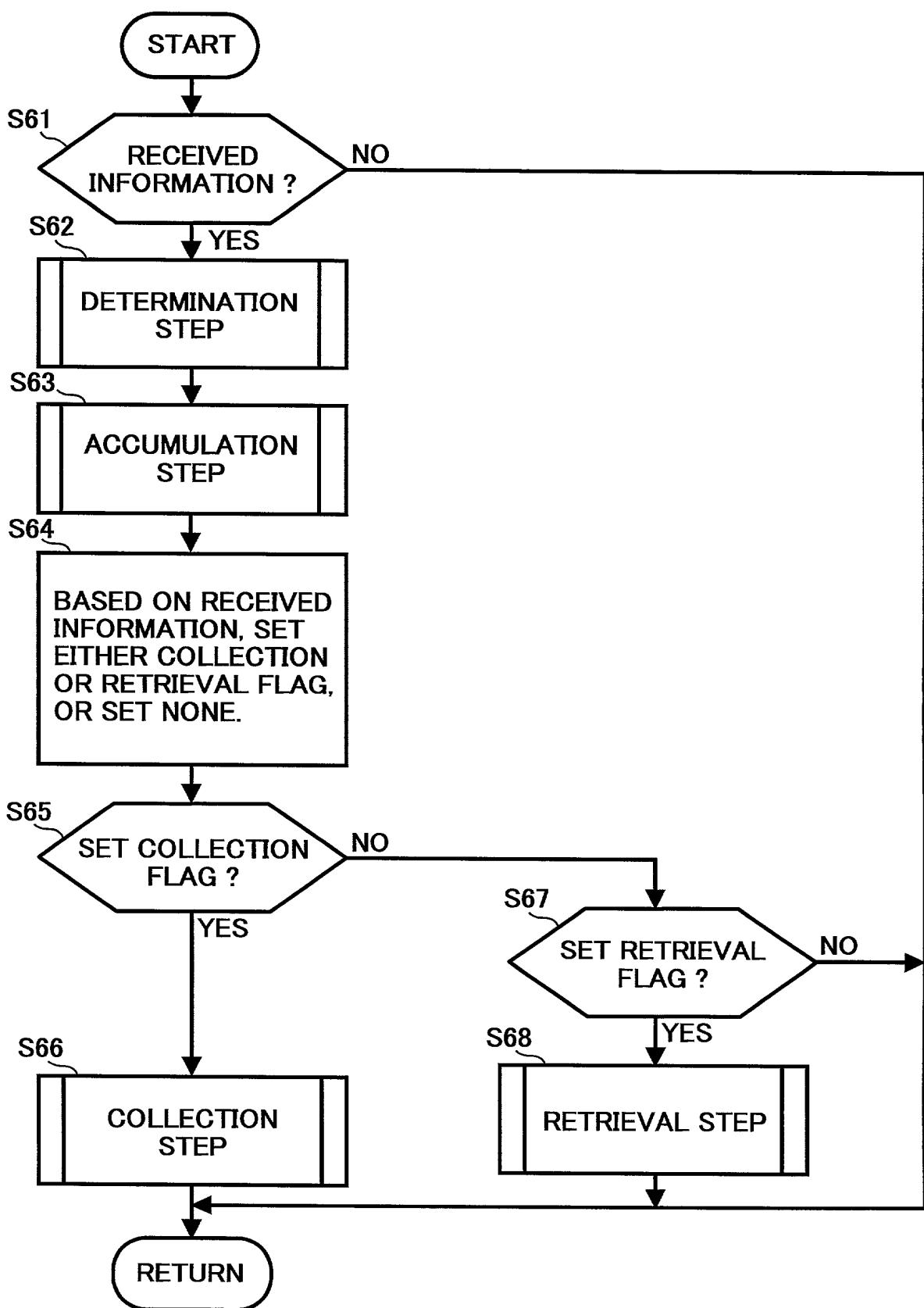


FIG. 17

MODEL, NO	FAULT CODE	'99,1	2	3	4	5	
XX...10	1001	0	0	1	0	0	
	1003	0	0	0	1	0	
	1011	1	1	1	1	1	
	1012	0	0	0	0	0	
<b>TOTAL</b>				1	1	2	2

FIG. 18

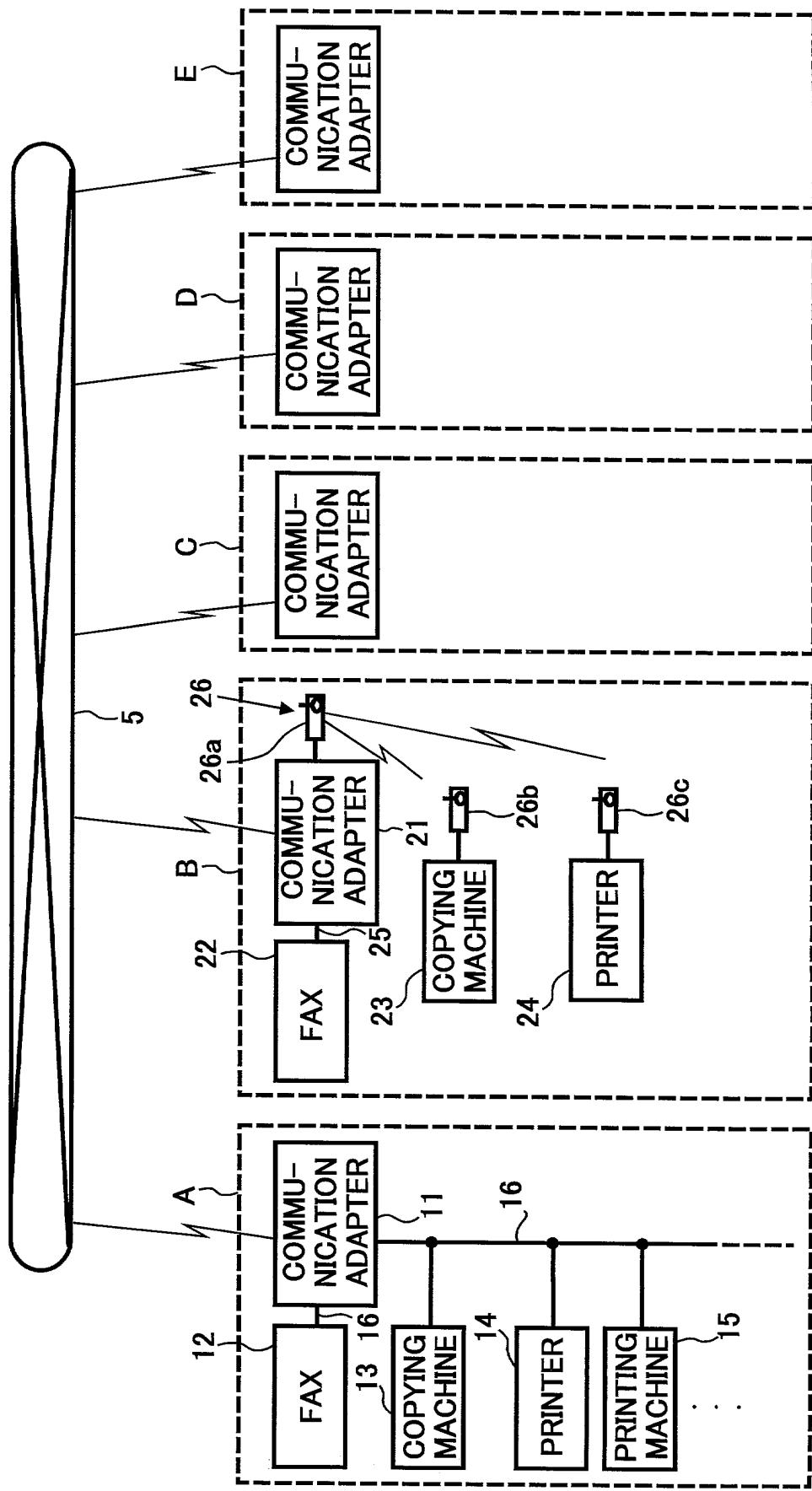


FIG. 19

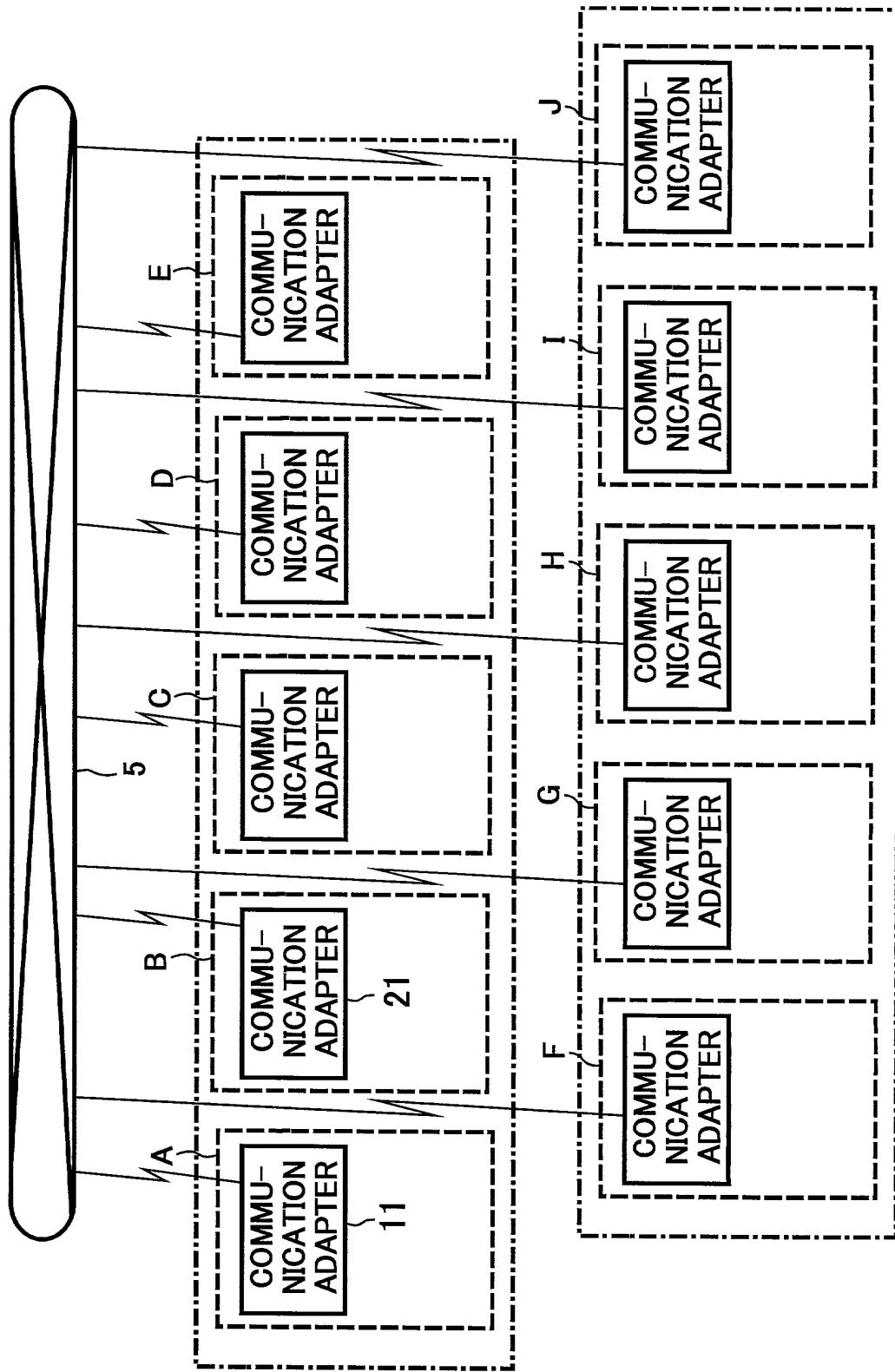
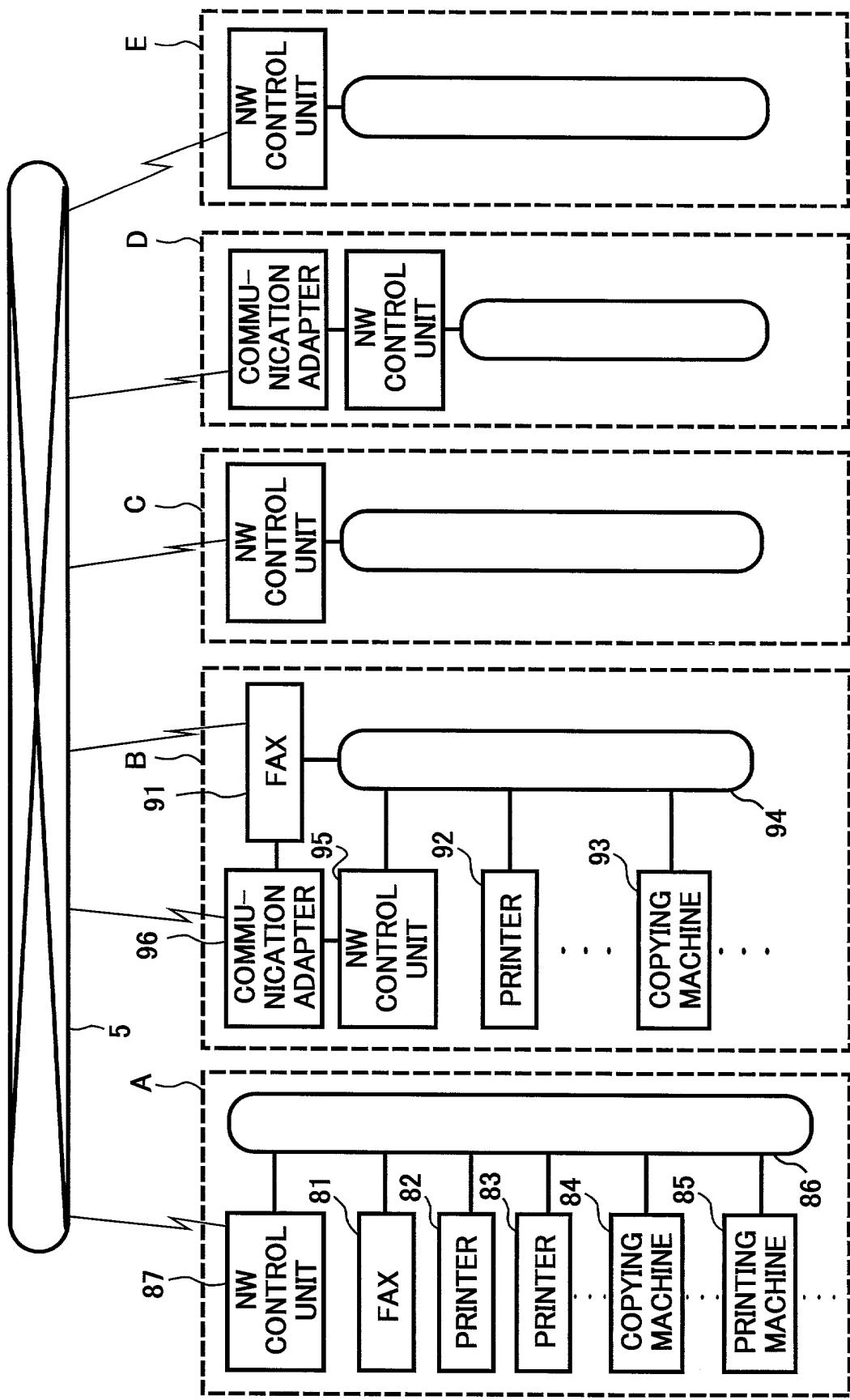


FIG. 20



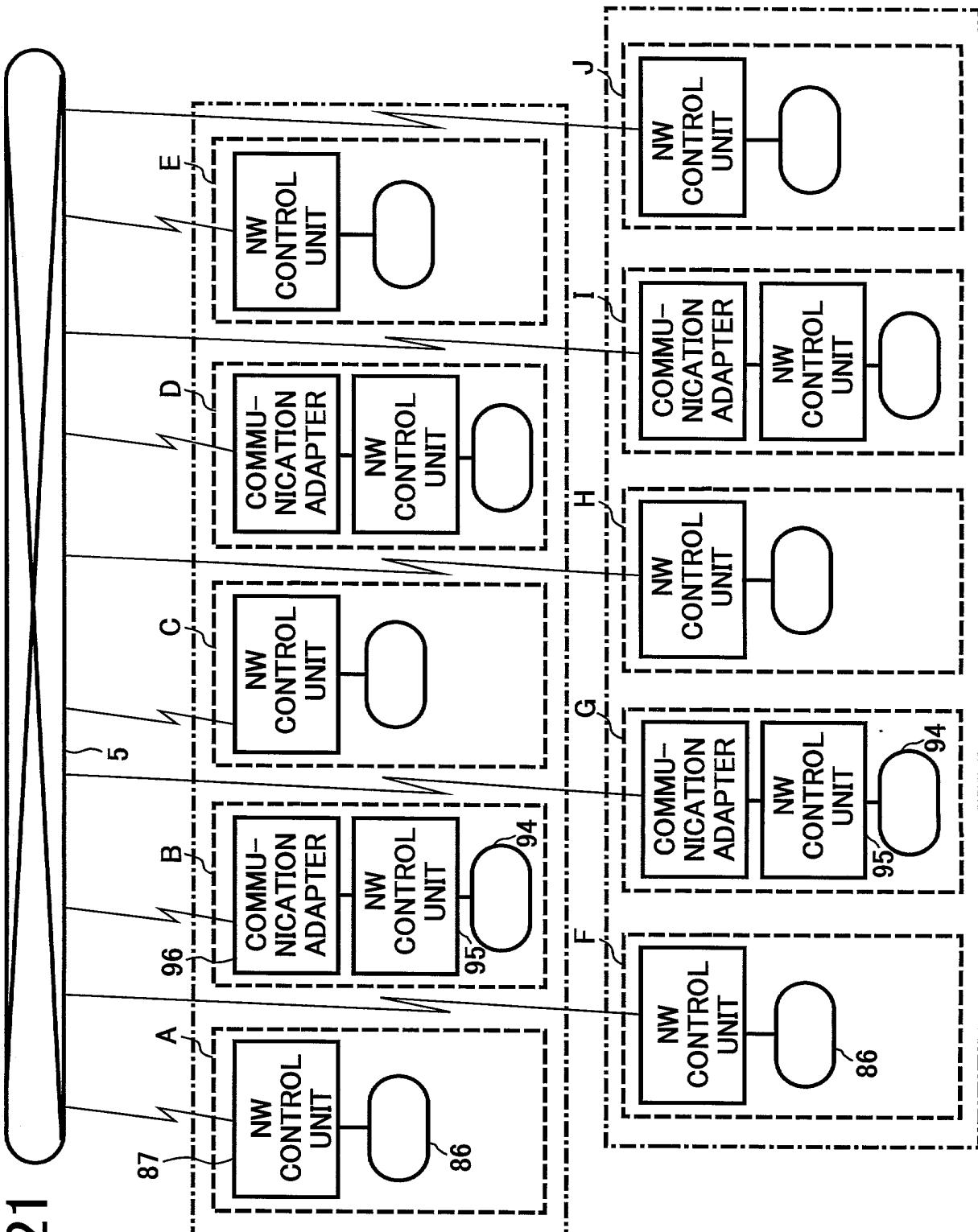
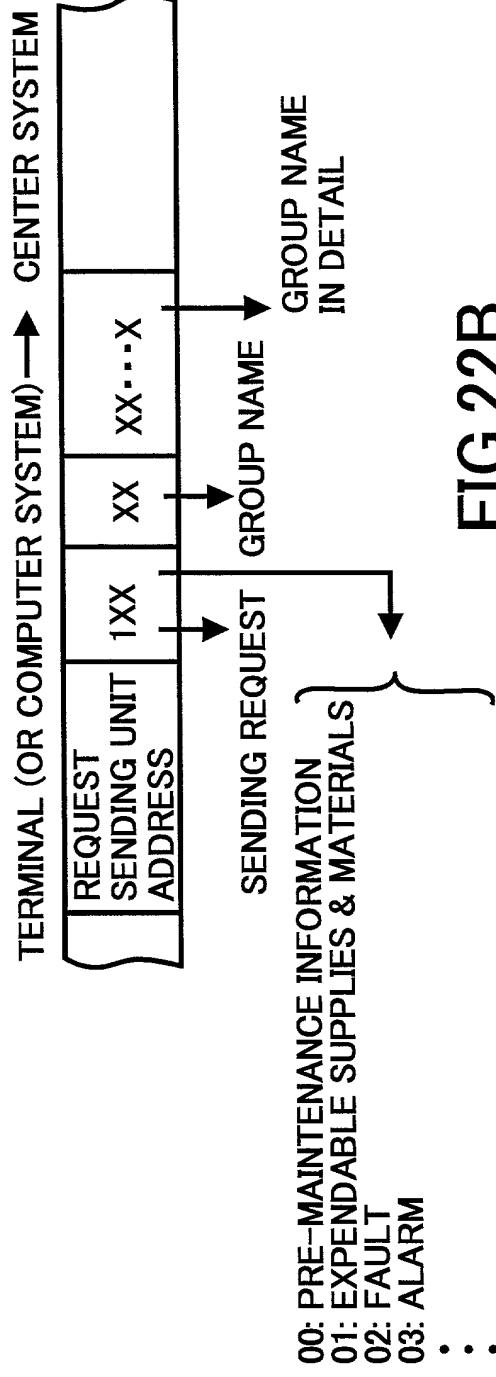


FIG. 21

**FIG.22A**

ILLUSTRATION : DATA REQUEST FORMAT



**FIG.22B**

ILLUSTRATION : DATA RESPONSE FORMAT  
CENTER SYSTEM → TERMINAL (OR COMPUTER SYSTEM)

